

Now that you have chosen the style, comfort and size of furniture that works for you, the next step is production and delivery. We aim to make your furniture within the time frame stated on your order. Given the size of some furniture, you will need to ensure the item fits through your door and around obstacles in your space. For deliveries, we use a third-party company who are experienced in home furniture transport. The carrier company makes every effort to place your pieces in your specific room, however we cannot accept liability for occurrences that might take place on site. Please ensure there is adequate access to install the furniture, and that the sofa size will fit in its designated space, through doorways and halls.

QUESTIONS TO CONSIDER BEFORE DELIVERY:

Is there room to manoeuvre sofas through hallways and access areas?

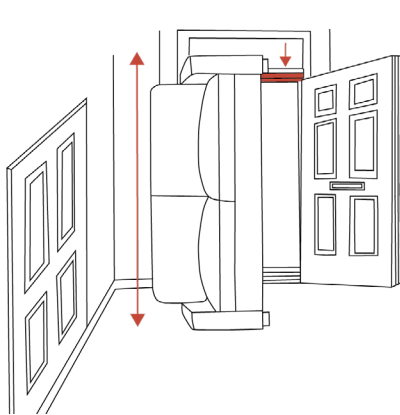
Is your suite wider or longer than 2m (a standard doorway) or is there a small doorway?

Are there fixed obstacles in the way, like light fittings, radiators, cabinets or a porch?

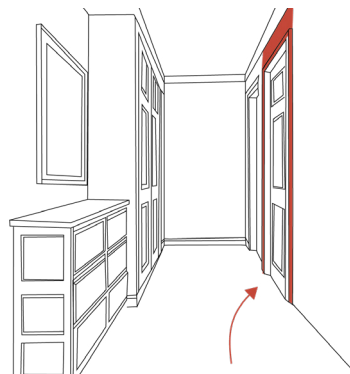
Is the furniture going up stairs or around tight corners?

Is your driveway big enough for a bin lorry? This is generally the size of the delivery truck.

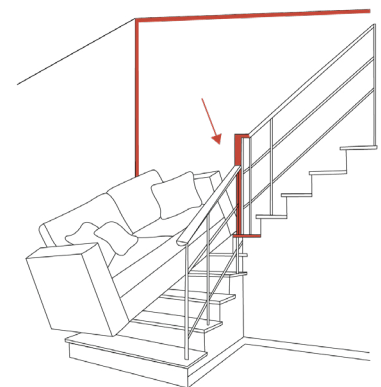
Do doors open fully? Can they be taken off in advance of delivery?



A) If stood upright, will the sofa go through a doorway? Most doors are two metres high.



B) Is there space for the sofa to be manoeuvred in the hallway if turning left or right? Doors directly in front of a stairway can cause issues.



C) Is there enough space for the sofa to be manoeuvred on the staircase?

IF YOU FEEL THERE MAY BE AN ISSUE, GET IN TOUCH:

Send us a video of the journey the sofa will take from the front door to its destination and back. Provide us with door frame width and height as well as hallway width and ceiling heights. The earlier your sales assistant has these details the better. We will make recommendations or suggestions to prevent issues on delivery. Once delivery is received, please remember to turn your seat and back cushions frequently and care for it, as per our care guide.